TIP SHEET for *Salmonella* (Non-Typhoid/Paratyphoid) Case Investigations

- **Disease:** *Salmonella* is a bacterium that most commonly causes gastrointestinal illness. Most people experience diarrhea, fever, and abdominal cramps that last 4 to 7 days. An estimated 27% of individuals require hospitalization.

- **Transmission & Incubation Period:** *Salmonella* bacteria can be transmitted from birds, mammals, reptiles, and amphibians. Individuals become ill by swallowing the bacteria. This can occur by consumption of contaminated food, or when hands are not washed properly after contact with infected animals, contaminated pet food or treats, or an individual with *Salmonella* infection. Symptoms begin 6 hours to 6 days after exposure.

| 1 Notification | • LBOHs have primary responsibility to investigate cases of *Salmonella* in their jurisdiction. New cases will flow into your “LBOH Notification for Routine Disease” workflow.  
  ○ MDPH case interview assistance may be available if a case is included in a whole genome sequencing (WGS) cluster or believed to be part of an outbreak. |
|----------------|-------------------------------------------------------------------------------------------------|
| 2 Get Prepared | • Familiarize yourself with the disease: [MDPH Fact Sheets](#), [MDPH Guide to Surveillance](#)  
  • Review *food handler exclusion criteria* from 105 CMR 300 for cases and their household contacts. [Implementing the Exclusion of Food Handlers with Reportable Conditions](#)  
  - **In healthcare:** this includes those who set up trays for patients to eat, feed or assist patients in eating, give oral medications or give mouth/denture care.  
  - **In daycare facilities, schools, and community residential programs:** this includes those who prepare food for clients to eat, feed or assist clients in eating, or give oral medications.  
  • Review demographic and laboratory information available in MAVEN for the case. |
| 3 Contact Ordering Provider | • The name and facility of the ordering provider can be found in the lab tab in the case’s MAVEN event.  
  If ordering provider is a hospital, reach out to the hospital Infection Preventionist  
  • During call with provider’s office:  
    ○ Confirm case’s contact information, collect additional phone number(s) or email address  
    ○ Obtain symptom onset date and clinical presentation  
    ○ Collect information on any potential exposures identified during visit (e.g., travel)  
    ○ Request case’s occupation and employer, if available  
    ○ Ask if the case has been informed of their diagnosis  
  • If the ordering provider cannot be reached in a timely manner, proceed to case interview. |
| 4 Contact Case | • Introduce yourself, why you are calling, what you will use information for, and who has access to the information they provide.  
  • Complete all questions in the Demographic and Clinical question packages.  
  • Complete all questions in the Risk/Exposure question package for the **7 days prior to symptom onset**.  
    ○ To improve exposure recall, encourage the case to look at their work and/or personal calendars, credit card or bank statements, and photos on their phone.  
    ○ If a case cannot recall what they ate, ask case to answer questions based on what they typically eat.  
  • Provide education on the disease and guidance on how to prevent further spread to their household members and close contacts. |
### Prevent Further Transmission

#### Food handlers
- If individual meets the 105 CMR 300 definition of a food handler (see definition in “Get Prepared”), they must be excluded from food handling duties until meeting clearance criteria:
  - In non-outbreak circumstances: after diarrhea has resolved, one negative stool specimen produced 48 hours after completion of any antimicrobial therapy.
  - [Implementing the Exclusion of Food Handlers with Reportable Conditions](#)

#### Childcare
- Exclusion:
  - Most staff in childcare settings are considered food handlers. Staff should be excluded following food handler criteria above.
  - Children should be excluded until diarrhea has resolved, and in accordance with childcare facility’s illness policy.
- Identify if there is an outbreak at the facility:
  - Contact the facility (or the local health department where the facility is located, if outside your jurisdiction) to find out if others are experiencing similar illness.

#### Long-term care
- Exclusion & precautions:
  - Staff who meet the definition of a food handler should be excluded following food handler criteria above.
  - Residents should be placed on standard plus contact precautions for the duration of their illness and remain on precautions until a negative stool specimen is produced.
  - [Infection Prevention in Long Term Care: Gastrointestinal Illness](#)
- Identify if there is an outbreak at the facility:
  - Contact the facility (or the local health department where the facility is located, if outside your jurisdiction) to find out if others are experiencing similar illness.

### Notify DPH as Needed

- **Suspected outbreaks are reportable to MDPH within 24 hours.** If case investigation indicates that two or more people from different households became ill with similar symptoms after a common exposure, notify the Division of Epidemiology: (617) 983-6800
- **Create a MAVEN foodborne illness complaint** if the case reports any of the following during their incubation period:
  - Eating food away from home with sufficient details available (name of establishment, location, and date of purchase/consumption at a minimum; ideally also item(s) consumed);
  - Eating a food consistent with the pathogen, especially high-risk foods like raw milk, unpasteurized juice/cider, or raw shellfish;
  - Handling a locally produced pet food or pet treat; or
  - Is an infant that is primarily formula fed.

### Other Notes

- It is recommended that three call attempts are made at different times of day to reach a case for interview. Consider texting or emailing a case requesting a call back if they are not responsive.
  - **If a case cannot be reached**, collect the following from the ordering provider before closing out the case: symptom onset and clinical presentation, occupation and employer, and any exposure information available in the medical notes.
- Completion of all exposure questions in the MAVEN Risk Question Package is essential for detecting outbreaks and preventing further transmission. Many exposure questions for this disease will appear as child questions based upon specific answers in earlier questions.

### Additional Resources

- May 2022 webinar: Introduction to Enteric (Gastrointestinal Illness) Disease Case Investigations Slides, Recording
- MDPH Division of Epidemiology: (617) 983-6800